

D20MX Portfolio End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4927

Issued: 27th May 2022

Revision Dates:

- 12th December 2022 (Excerpt from End-of-Manufacturing Notice GER-4938)
- 28th June 2023 (Excerpt from End-of-Manufacturing Notice GER-4947)
- 18th December 2023 (Excerpt from End-of-Manufacturing Notice GER-4956)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On May 15th, 2019, GE Grid Solutions announced the discontinuation of the manufacture and sale of the **D20MX portfolio**.

On 12th December 2022, revised the description for **Serial Expansion Module** and added **D200 Vertical Chassis** as shown below.

On 28th June 2023, GE stipulated “Contact GE for availability” for the **D20MX Portfolio**, and announced the discontinuation of supply for **D20MX firmware v2.02, D20WT 20MPLU, D20MX-SE-AUX, documentation, extended bracket, D20MX-LC-FO-KIT, D20MX-ST-FO-KIT and license options** as shown below.

On 18th December 2023, GE revised the status for the **D20MX Portfolio, Chassis, Serial Expansion Module, and D20MX-SE-AUX to order book closed** as shown below.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
D20MX Portfolio <ul style="list-style-type: none"> • D20MX Portfolio • D20MX Upgrade Kits with CPUs • D200MX 	Order book closed	G500 or G100
D20MX Spare Parts <ul style="list-style-type: none"> • Chassis (D20MXS-C-*) • Serial Expansion Module (D20MX-K-E) • D20MX-SE-AUX D20MX L-Shaped RS232 Serial Expansion Auxiliary Card + 5” Interconnect Cable 	Order book closed	

PRODUCT	LAST ORDER DATE	ALTERNATIVE
D20MX Spare Parts <ul style="list-style-type: none"> • Power Supplies (D20MXS-S-*) • Media Interface Card (D20MXS-M-*) • SIO Westerm Panels (D20MXS-W-*) • D200 Vertical Chassis (D200-KIT-CHA-548V) • D20MX Documentation CD (588-0075*) • D20MX Extended Bracket (952-2087) • D20MX-LC-FO-KIT D20MX Kit for 100Base-FX Rear LC Fiber Optic Card with Cable (526-3103LF, 975-1236) • D20MX-ST-FO-KIT - D20MX Kit for 100BASE-FX REAR ST Fiber Optic Card with cable (526-3104LF, 975-1236) • License (D20MXS-L-*) 	1st December 2023	
D20MX with Serial Expansion Option C: 21 additional ports (28 ports total) Order codes: D20MXxxxxxxxxxxxxC	Order book closed	D20MX with Serial Expansion Option E: 19 additional ports (26 ports total) Order codes: D20MXxxxxxxxxxxxxE
D20MX Kits with Serial Expansion Option C: 21 additional ports (28 ports total) Order codes: D20MXKxxxxxxxxxxC	Order book closed	D20MX Kits with Serial Expansion Option E: 19 additional ports (26 ports total) Order codes: D20MXKxxxxxxxxxxE
D200MX with Serial Expansion Option C: 21 additional ports (28 ports total) or Option D: 28 additional ports (35 ports total) Order codes: D200MXxxxCxxxxxxxxxx D200MXxxxDxxxxxxxxxx	Order book closed	D200MX with Serial Expansion Option E: 19 additional ports (26 ports total) Order codes: D200MXxxxExxxxxxxxxxx
D20MX Firmware v2.02 Order codes: D20MXxxxxxx1Kxxxxx D20MXxxxxxx1Lxxxxx	Order book closed	D20MX Firmware v2.10 Order codes: D20MXxxxxxx1Mxxxxx D20MXxxxxxx1Nxxxxx
D20MX Spare Parts Order codes: D20WT-20MPLUS-PM – 19” Rack Mount Serial 10 Westerm Panel, 24” Interconnect Cable	Order book closed	

Support

GE’s warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilink>